2016 FCC Public File Report for Suddenlink Communications Employee Unit Number #11988 - Taney County, MO Branson, Branson - West, Aurora, Carthage, Ozark-Nixa

This report covers the Reporting Period of September 1, 2015 - August 31, 2016

| Total Number of Full-Time Vacancies Filled During the Reporting Period: | 12 |
|---|----|
| Total Number of Candidates interviewed during the Reporting Period: | 50 |

The following list details the External Sources used for this Employee Units vacancies reported by Suddenlink Communications for the reporting period of September 1, 2015 to August 31, 2016.

| Organization Name | Contact Name | Address | Contact Information Phone and Email | Entitled to Notification |
|--------------------------|----------------|---|--|-----------------------------|
| Direct Employers | Tom Eckhart | 9002 N. Purdue Rd., Suite 100, Indianapolis, IN 46268 | 317-874-9101/ tom@directemployers.org | N |
| Suddenlink Career Site | Sarah Walters | 520 Maryville Center, St. Louis, MO 63141 | 501-514-3640,/sarah.walters@suddenlink.com | N |
| Indeed.com | Michael Garris | 6433 Champion Grandview Way, Bldg 1, Austin, TX 78750 | 203-653-5264/mgarris@indeed.com | N |
| Jobs.MO.gov | N/A | 520 Maryville Center, St. Louis, MO 63141 | 866-506-0251/dwdcommunications@ded.mo.gov | Y |
| SuddenlinkIntranet - Emp | Sarah Walters | 520 Maryville Center, St. Louis, MO 63141 | 501-514-3640,/sarah.walters@suddenlink.com | N |

The following list details the recruitment initiatives attended by Suddenlink Communication's Employment Unit during the reporting period of September 1, 2015 to August 31, 2016.

| Event Name | Date | Location | Contact Name | Address | Phone # | Comments |
|---|-----------|--------------|---------------|---------|--------------|---|
| | | | | | | In-house training designed to educate leadership on how to |
| Choosing the Right Talent Training | 2015-2016 | Company-wide | Sarah Walters | Various | 501-514-3640 | effectively source, recruit, interview, and hire the most |
| | | | | | | qualified candidate for their team. |
| | | | | | | Suddenlink Communications has established a scholarship |
| Douglas Faust Memorial Scholarship | 2015-2016 | Company-wide | Sarah Walters | Various | 501-514-3640 | program to help finance higher education for employees or |
| | | | | | | children of its employees. Awards are given without regard |
| | | | | | | to race, color, creed, religion, sex, disability, or national |
| | | | | | | origin. |
| Broadband Technician Self Progression Program (Careerlink) | 2015-2016 | Company-wide | Sarah Walters | Various | 501-514-3640 | Suddenlink Communications developed a Broadband |
| | | | | | | Technician Self Progression program that helps BBTs |
| | | | | | | develop skills, advance their careers, and receive added |
| | | | | | | financial rewards along the way. |
| | 2015-2016 | Company-wide | Sarah Walters | Various | 501-514-3640 | This employee unit's HR Team has been certified in |
| Civil Treatment for Leaders Training | | | | | | teaching Civil Treatment for Leaders and has provided it |
| | | | | | | to this unit's leadership team. This course engages leaders |
| | | | | | | in training of methods to ensure equal employment |
| | | | | | | opportunity and prevention of discrimination. |

The following list all of the recruitment sources identified by interviewd candidates for Suddenlink Communications for this employment unit for the reporting period of September 1, 2015 to August 31, 2016.

| Source Name | Address | Phone Number | Contact Name | Number of Interviewees From Source | Number Hires From Source |
|-------------------------|---|---------------------------------|------------------|---------------------------------------|-----------------------------|
| Employee Referral | 520 Maryville Center, St. Louis, MO 63141 | 314-315-9438 | Ashley Ostrander | 7 | 4 |
| Indeed.com | 6433 Champion Grandview Way, Bldg 1, Austin, TX 78750 | 203-653-5264/mgarris@indeed.com | Michael Garris | 21 | 4 |
| Internal | 520 Maryville Center, St. Louis, MO 63141 | 501-514-3640 | Sarah Walters | 6 | 0 |
| Jobs.MO.gov | 421 East Dunklin, PO Box 1087, Jefferson City, MO 65102 | 866-506-0251 | N/A | 8 | 2 |
| Suddenlink Careers Site | 520 Maryville Center, St. Louis, MO 63141 | 501-514-3640 | Sarah Walters | 17 | 2 |
| | | Number of Interviewees/Hires: | | 59 | 12 |

The following is a list of full time vacancies filled by Suddenlink Communications for the reporting period of September 1, 2015 to August 31, 2016.

| Req Number | Job Title | Location | Hire Source |
|------------|-----------------------------|--------------|-------------------|
| 2016-12886 | Direct Sales Rep I | Ozark, MO | Indeed.com |
| 2016-12914 | Broadband Technician I | Carthage, MO | Indeed.com |
| 2016-13094 | Broadband Technician I | Ozark, MO | Indeed.com |
| 2016-13094 | Broadband Technician I | Ozark, MO | Jobs.MO.gov |
| 2016-13186 | Direct Sales Rep I | Carthage, MO | Employee Referral |
| 2016-13198 | Broadband Technician I | Aurora, MO | Employee Referral |
| 2016-13293 | Systems Support Engineer I | Branson, MO | Employee Referral |
| 2016-13311 | Manager Sales and Community | Branson, MO | Suddenlink.com |
| 2016-13411 | Broadband Technician II | Ozark, MO | Suddenlink.com |
| 2016-13453 | Direct Sales Rep I | Branson, MO | Employee Referral |